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| January 23, 2023**MapInfo Pro – Important Security Update** |
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| Hello,We have released an important security update for MapInfo Pro 2019.x and 2021.x users. Please install this update prior to February 20, 2023 to ensure that your access to Precisely Services (including Geocoding and Drive Time creation) and Precisely Maps is not interrupted.Please note: Versions 17 and earlier do not have an available update and will therefore no longer have access to Precisely Services and Precisely Maps.   |

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| **Simple and quick update:**The process is simple and will only take a few minutes. Notes: 1. In order to take advantage of this update, you must be running MapInfo Pro 2019.x or v2021.x. 2. If an error occurs while extracting the update file, please install 7-Zip on your computer and try again. Download now at the following link. 2019:MapInfo Pro 2019.3 build 49: <https://du8h850wz9371.cloudfront.net/product-downloads/mapinfo-pro/2019.3/MapInfo_Pro_2019_3_b49.zip>2021:MapInfo Pro 2021.1 build 33: <https://du8h850wz9371.cloudfront.net/product-downloads/mapinfo-pro/2021.1/MapInfo_Pro_2021_1_build33.zip>**Easy installation steps:**1. Download the zip file from the link above
2. Unzip the zip file
3. To run the installer, please use the appropriate method below based on your operating system:
* For Windows 10 or later, right-click the setup.exe file and select Run as Administrator
* For earlier versions of Windows, double-click the setup.exe file to launch

**Determining your version:**On the Pro tab, select About. Check the version number provided on the screen and then click the return arrow. **Contact Information**For technical support please reach out to your account representative or contact us through our [support](https://app.precisely.com/e/er?s=1450716703&lid=4719&elqTrackId=6320A42AE8CF5DDF34A004EB6FC7E847&elq=bbaf7fbc7b3f4cbdaa6ef7eea74015ab&elqaid=9703&elqat=1) website.For any questions related to this announcement, please contact Jennifer Kokkinos, Senior Product Manager, at jennifer.kokkinos@precisely.com. |
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